

How Mississauga Works

A big team doing big jobs



Prepared by the Office of
Ward 6 City Councillor Joe Horneck



Make Mississauga Work for You

The City Government provides services you and your family use every day—like parks, roads, transit, libraries, and recreation programs.



When you understand how it works, you can get more out of those services—knowing where to go for help, how to get things fixed, and how to make things better in your neighbourhood.

This guide shows you how Mississauga works—and how to make it work better for you.



City of Mississauga Two Meanings

PLACE YOU LIVE + TEAM THAT RUNS IT

Mississauga is [the city where you live](#). More than 700,000 people live here, and use the city's roads, parks, libraries, community centres, buses, and other services.

To make all this work, the [City Government](#) needs people to make decisions and run services. That is what the City of Mississauga government does — it helps run the city.



At Mississauga City Hall, elected leaders called City Councillors, led by the Mayor, decide what the city should do, and City staff help carry out that work.

One of those Councillors is [Councillor Joe Horneck](#), who represents Ward 6 where your school is located.

Mississauga at Work



SERVICES ALL AROUND YOU

So, how do you run a city? Let's take a closer look.

THE CITY GOVERNMENT AT WORK

City services are everywhere:

- The **roads** your family drives on.
- The **sidewalks** you walk on.
- The **parks** you play in.
- The **libraries** you read in.



All these things are examples of your city at work.

Big Fact

Mississauga has 5,600 kilometres of roads.
That's like driving to Mexico and back.

SO MANY JOBS TO DO

The City of Mississauga government runs and maintains the services people use every day:



Sports fields



Transit buses



Fire services



Garbage collection



Recreation centres



Snow clearing

And much more – all taking planning and teamwork.

SHARING WORK BETWEEN THREE CITIES

For some local services, the communities of Mississauga, Brampton and Caledon work together as Peel Region.

They keep you safe with services like:



Police



Paramedics



Vaccinations



Water

Your Turn

What is one City service you use every week?

What do you think your world would be like without it?

People Make the City Work



FROM COUNCILLORS TO YOU

If the City does all this work, who decides what gets done?

WHO MAKES DECISIONS IN YOUR CITY?

People in Mississauga vote for a person to represent their area of the city. We call them City Councillors.

The Mayor and City Councillors are like the principal and teachers at your school. Teachers decide how to help kids be successful in life through learning.

Councillors decide how to help make life happier and more successful for everyone in Mississauga through City services.

CHOOSING THE DECISION MAKERS

Mississauga is divided into eleven smaller areas called Wards. The residents of each Ward choose one person to help make decisions about the city.

Residents do that by voting in an election every four years. That person becomes the City Councillor for their Ward. We choose people to make the decisions because it's such a big job.

WHAT CITY COUNCILLORS DO

City Councillors have two big jobs:

Helping people in their Ward

Listening to concerns



Helping get answers



Getting things built



Bringing people together

Making city-wide decisions



Reviewing important issues



Discussing and voting

The choice with the most votes becomes the decision.

Councillors help decide city-wide things like:

- which land is used for houses or businesses
- how much we spend on libraries or parks
- how streets are used by bikes and cars

WARD 6 AND COUNCILLOR HORNECK



If you live between Britannia Road and Dundas Street and between Mavis Road and the Credit River, you are a part of **Ward 6**. Your City Councillor is **Joe Horneck**. He represents you and the other people who live there. Joe lives there too and uses the same parks, roads, and services you do.

Big Fact

More than 770,000 calls to 911 every year in Peel. That's about one call every 40 seconds.

PEOPLE LIKE YOU HELP TOO

You too can help shape what happens in Mississauga. City leaders listen to residents when making choices.

Ways to Get Involved



Contacting your Councillor



Speaking at Council



Completing a City survey



Attending a neighborhood event



Joining a neighborhood group



Voting in elections

When people share their ideas, it helps the City make better decisions for everyone.

Your Turn

What's something you'd improve in your neighborhood?
Why do you think that change would help people?

How Ideas Become Reality

Councillors decide. Staff do the work.



WORKING TOGETHER TO GET THINGS DONE

Once decisions are made, who does the work?

TWO PARTS OF THE TEAM

City Councillors and City staff have different roles.



Councillors

choose what the City should do.



City Staff

figure out how to complete work and make sure City services run properly.

Big Fact

We loan 7,000,000 library books & movies a year.
That's like 50 books to every kid in the city.

City staff are not elected. They are hired professionals who include engineers, planners, snow-plow drivers, librarians, recreation staff, and many others who keep the city running every day.

HOW DECISIONS HAPPEN

Here is how ideas become real changes in the city:



Councillors decide, but staff plan and make it happen.

Your Turn

Think about your improvement from the last section. What's one step you'd take to help make it happen? Who would you talk to?

Choices and Balance

Choosing can be hard.



WHY CHOICES ARE MADE

So, that's how decisions are made. But what do Councillors have to think about?

THE CITY CAN'T DO EVERYTHING AT ONCE

Think about having an allowance. You could spend it right away on candy or save it to buy something bigger—like something for your bedroom. But you can't do both with the same money.



The City uses tax money—small amounts of money that everyone pays—to cover the cost of shared services like roads, parks, libraries, and fire stations.

Because money is limited, choices have to be made.

PEOPLE DON'T ALWAYS AGREE

Mississauga is a big city with more than 700,000 people. Not everyone agrees what to do.



City Councillors listen to many different ideas. Then, they consider different needs like safety and cost – making the best overall decision.

This is called **prioritizing**: choosing one thing can mean waiting on another.

Big Fact

MiWay has more than 50 million transit rides every year. That's about 140,000 rides every single day.

Your Turn

If the City only had money for one, would you choose:

- Exciting, new playground equipment
- Free programs for kids who can't afford them.

Why?

Big Jobs Big Team



PUTTING IT ALL TOGETHER

The City of Mississauga is a big team running big things that affect your daily life.

From the people you elect to represent you to the decisions they make, the City is guided by people working together.

City Councillors make decisions, and City staff turn those decisions into action.

But the City can't do everything at once, so it must choose what matters most.



That's how your city works. A big team running big things. And **you** are part of the team.

Need Help?

EMERGENCY

If someone is in danger: Call 911

CITY ASSISTANCE

Does something need fixing in your neighbourhood?

Start with 311

- Potholes
- Broken streetlights
- Garbage or recycling
- Parks or playgrounds

Or report online: joehorneck.com/reporting/

Your Councillor can help find the right resource:

joehorneck.com
joe.horneck@mississauga.ca
905-896-5600

OTHER HELPFUL NUMBERS

- 811 – Health advice
- 211 – Community services
- 988 – Mental health support
- Police (non-emergency): 905-453-3311

More contacts: joehorneck.com/governments/

“A city is built by ordinary people.
A great city is built by people who care.”

- Joe Horneck



Mississauga City Councillor

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